

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant(s): Benny et al.

Group Art Unit: 2457 / Conf. # 9388

Application No.: 09/876,090

Examiner: Osman, Ramy M.

Filing Date: 06/07/2001

Docket No.: AUS920010209US1

Title: **ENTERPRISE SERVICE DELIVERY TECHNICAL FRAMEWORK**

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**OFFICE ACTION RESPONSE**

Sir:

This communication is in response to the Office Action mailed January 4, 2011.